| **#** | **Human-related AFs** | **Organization-related AFs** | **Technology-related AFs** | **System-related AFs** | **Wider macro-economic-related AFs** | **Collaboration-related AFs** |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | Attitudes and expectations | Domain expertise | Technology functional performance | Digital trust problem spread | Media | Scope |
| 2 | Experience with prior information technology | Budget size | Technology security | Pull-innovation | Federal or state regulations | Vision |
| 3 | Expected workload | Budget flexibility | Technology dependability (usable, stable, reliable) | Objective HIPAA compliance |  | Workload equivalence |
| 4 | Change in workflow | Resource availability | Technology confidentiality |  |  | Benefits equivalence |
| 5 | Care delivery engagement | Internal sponsorship | Decentralized technology adaptability and flexibility |  |  | Risk equivalence |
| 6 | Patient and immediate lay caregiver engagement | Boundary spanners | Decentralized technology customizability |  |  | Resource complementarity |
| 7 | Lay caregiver network existence | Business case | Transition period |  |  | Strategic fit |
| 8 | Subjective trust in digital medium | Endeavor-strategy alignment | Integrability |  |  | Organizational fit |
| 9 | Lay stakeholder support | Organizational/cultural change | Existing standards |  |  | Operational fit |
| 10 | Decentralized technology familiarity | Organizational/cultural change effect | Existing minimum viable solution |  |  | Cultural fit |
| 11 | Generational divide | Timelines | Decentralized key management |  |  | Human fit |
| 12 | Job insecurity | Decision-making authority | Offline access |  |  | Disintermediation |
| 13 | Perceived HIPAA compliance | Digital agency | Data legibility |  |  | Comparability |
| 14 | Data subject privacy and security concerns | Investment appraisal | Data relevance |  |  | Shift in power structures |
| 15 | User input in design | Expectation management | Interoperability |  |  | Perverse incentives |
| 16 |  | Technical support | Back-end implementation |  |  | Business negotiation superiority incentive |
| 17 |  | Training | User-friendly interface |  |  | Cognitive alignment |
| 18 |  | Switching costs | Change in organizational stack |  |  | Altruistic inclinations |
| 19 |  | Benefit-cost ratio | Sustainability |  |  | Cold-start problem |
| 20 |  | Operational change | Phishing opportunities |  |  | Regulatory body |
| 21 |  | Externally generated data trust | Technical literacy |  |  | Required regulatory support |
| 22 |  | External data access | Information readability |  |  | Political willingness to support |
| 23 |  | Piloting |  |  |  | Medicare support |
| 24 |  | Innovation pace |  |  |  | Regulatory interest alignment |
| 25 |  | Leadership risk attitude |  |  |  |  |
| 26 |  | Investment and maintenance costs |  |  |  |  |
| 27 |  | Collaboration willingness |  |  |  |  |